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DEPUTATION REQUEST FORM

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| NAME OF COMMITTEE FOR DEPUTATION: NCL PCC | |
| NAME OF DEPUTATION LEADER: Samantha Kane, Chief Executive Officer  *(let us know if you will /* ***will not be attending the meeting****)* | |
| ADDRESS: Prospect House, Operose Health, 108 High St, Great Missenden HP16 0BG | |
| TEL: 020 8678 5624 | E-MAIL: samantha.kane@operosehealth.co.uk |
| Name and contact details of other proposed attendees (maximum of 6 plus deputation leader):  *(let us know if they will / will not be attending the meeting)* | |
| **Have you submitted a deputation request to the NCL ICB before? If so, please give details:**  Yes, at the last PCC in June 2024. Please see June meeting minutes. | |
| **Please summarise below the key points you wish to make and what action you would like the Committee to take. The summary should not exceed 2 pages in length.**  Statement from Samantha Kane, CEO of Operose Health.  We remain committed to patients, the staff we employ and the communities across NCL ICB and the 13 other ICB areas where we operate surgeries.    The paper recognises our new leadership team’s approach has been open, honest, collaborative and co-operative and has outlined our new Group’s track record of delivering improvement to primary care services over time.    We believe we have demonstrated early progress and improvement and the NCL practices are starting to benefit from this positive change through our focus on workforce and outcomes with initiatives improving GP recruitment, retention, continuity of care and individual KPI improvements. It is our intention to continue this work by providing stability for patients and communities, but also for the hard-working staff in the practices.    We remain committed to delivering great primary care and improving access, outcomes and patient experience and will work with commissioners following the outcome of this meeting to ensure that it works well for all parties and provide an environment where the health and wellbeing of staff and patients is the priority.    It would be our hope to remain a long term partner to the ICB and to communities in North Central London. | |
| **GUIDANCE FROM THE PCC TERMS OF REFERENCE\***  **Deputations**  The Committee may receive, at its absolute discretion, deputations to make the Committee aware of a particular concern(s).  Deputations need to be sent to the Committee Secretary no later than 12noon, three working days before the meeting to which it relates.  If the deputation is not received within the timeframe, the deputation will not be eligible to be heard at the meeting.  Deputations must take the form of a written request together with this deputation request form setting out the reason why the deputation should be received. If the Deputation fails to set out this information, it will be rejected.  Any deputation which is not relevant to the Committee’s business will be rejected.  The Chair may accept or reject any relevant and properly completed deputations on strictly case by case basis at their absolute discretion and without setting any precedents for further discussions.  **At the meeting**  If a request is agreed, the interested party (ies) will be invited to the Committee meeting where the Committee will consider the Deputation. The spokesperson may speak for five minutes. The Chair will ensure that the remarks are relevant, and that the speaker refrains from personal attacks.  The Chair may decide how much time to allocate to any deputations at their absolute discretion on a case by case basis and without setting any precedents for future or further decisions on time allocated for deputations. | |
| Please return this form to the relevant Committee Secretary by email to: [nclicb.meetingsquestions@nhs.net](mailto:nclicb.meetingsquestions@nhs.net) | |