

## NCL ICB Primary Care Meeting (21 May 2024) – Questions from the public

Agenda item	Author	Question	ICB response
2.1	Vanessa Piper	<p><i>Is the St Anns contract (ending 30/6/2024) to be discussed on 21/5/2024?</i></p> <p><i>If not when will it be?</i></p>	<p>The Alternative Provider Medical Services contract for St Ann's Road Surgery will be discussed as part of agenda item 2.1 at the meeting of the Primary Care Committee on 21 May 2024.</p> <p>The current contract term runs until 30 June 2024 and a final review and decision is expected at the meeting of the Primary Care Committee on 18 June 2024.</p>
2.1	Vanessa Piper	<p><i>I note that the options over AT Medics breach of contract is being discussed on 21/5/2024.</i></p> <p><i>When will the final decision on that be made?</i></p>	<p>On 21 May 2024 the recommendation to the Committee is to discuss all the options presented in the papers and to approve placing the full range of options under formal consideration.</p> <p>A final decision by the Primary Care Committee will take place at a meeting to be held in public in due course, likely Summer 2024.</p>
2.1	Vanessa Piper	<p><i>I understood that "extensive engagement" would be done and that the public would be informed well in advance so they and stakeholders could share their deep concerns about this in public.</i></p> <p><i>When will this happen?</i></p>	<p>A timeline of engagement, and a summary of feedback to date, is available on pg.39, appendix three of item 2.1 of the Committee meeting papers, available below:</p> <p><a href="https://nclhealthandcare.org.uk/wp-content/uploads/2024/05/NCL-ICB-PCC-Papers-for-21-May-24.pdf">https://nclhealthandcare.org.uk/wp-content/uploads/2024/05/NCL-ICB-PCC-Papers-for-21-May-24.pdf</a></p> <p>We will continue to listen carefully to views and feedback and what we hear will inform the Primary Care Committee's final decision at a meeting held in public in due course.</p> <p>Patients, members of the public and stakeholders are invited to share views and feedback by completing a short survey available below or through our usual communication channels.</p> <p><a href="https://nclhealthandcare.org.uk/featured-">https://nclhealthandcare.org.uk/featured-</a></p>

			<a href="#">news/update-on-change-of-control-of-at-medics-ltd/</a>
2.1	Vanessa Piper	<p><i>As per section 2.1 of the papers the PCC will "DISCUSS the options presented in Section 4.3 and provide an early steer on its preferred option".</i></p> <p><i>Where are the section 4.3 papers?</i></p> <p><i>And when is this discussion taking place?</i></p>	<p>Please refer to pg.33 of the meeting papers for section 4.3 "Options now available to Committee", available below:</p> <p><a href="https://nclhealthandcare.org.uk/wp-content/uploads/2024/05/NCL-ICB-PCC-Papers-for-21-May-24.pdf">https://nclhealthandcare.org.uk/wp-content/uploads/2024/05/NCL-ICB-PCC-Papers-for-21-May-24.pdf</a></p> <p>As part of the recommendation in agenda item 2.1, the Primary Care Committee is asked to "DISCUSS the options presented in Section 4.3 and provide an early steer on its preferred option." at the 21st May meeting of the committee.</p>
2.1	Vanessa Piper	<p><i>para 3.2 -"Findings from local communication and engagement"</i></p> <p><i>Which of the consultation measures shown would have encouraged a response from patients who do not have computer/digital facilities?</i></p>	<p>NHS North Central London Integrated Care Board takes several approaches to engaging with and involving patients, members of the public and stakeholders.</p> <p>The report to Committee details the approach taken to engagement and communication around this matter. Patients have been made aware via multiple channels advertised widely and in the practices run by AT Medics.</p> <p>In addition to electronic means patients can contact us via the following channels:</p>
2.1	Vanessa Piper	<p><i>Para 6 "Next steps"</i></p> <p><i>How will patients, who do not have computer/digital facilities, be updated to enable further feedback?</i></p>	<ul style="list-style-type: none"> <li>• <b>Telephone:</b> 020 4515 1448 (Please leave a message requesting a call back. We aim to call you back within three working days)</li> <li>• <b>By post:</b> NHS North Central London ICB, Complaints Team, 2nd Floor, Laycock PDC, Laycock Street, London, N1 1TH</li> </ul>
2.1	Vanessa Piper	<p><i>Appendix 3: "Engagement"</i></p> <p><i>How will you ensure that</i></p>	

		<i>registered patients, who do not have computer/digital facilities, are enabled to take part in ongoing consultation and feedback?</i>	
2.1	Vanessa Piper	<i>Have you any idea as to the number of registered patients who do not have computer/digital facilities ?</i>	NHS North Central London Integrated Care Board does not hold this information.