

Previously Unassessed Period of Care (PUPoC) Post 2012 (Adults Only)

What is a Previously Unassessed Period of Care?

Previously unassessed periods of care (PUPoCs) refer to a specific request for North Central London Integrated Care Board (ICB) to consider eligibility for a past period of health care where there is evidence that the individual should have been considered for NHS Continuing Healthcare (CHC) eligibility, but was not considered at the time, and the individual has funded that health-related care, either in full or in part.

Once the ICB has received a request for a PUPoC assessment and has confirmed that we would have been the responsible commissioner for that individual during the specific period under consideration, the following will be applied:

- there was no consideration of NHS CHC eligibility by the relevant ICB for that individual during the period of review requested.
- that individual had funded that past period of care in full or in part
- there is appropriate, objective evidence that the individual should have been considered for eligibility for NHS CHC in accordance with [The National Health Service Commissioning Board and Clinical Commissioning Groups \(Responsibilities and Standing Rules\) Regulations 2012](#) (as amended) and the national framework

What are the relevant dates?

The ICB will generally only consider requests for assessments of a PUPoC for care provided from 1 April 2012 onwards.

[Dealing with requests for assessments of previously unassessed periods of care from 1 April 2012 - GOV.UK \(www.gov.uk\)](#)

However, the ICB will consider whether there are exceptional circumstances that mean consideration should be given to requests covering periods of care provided prior to 1 April 2012. It is expected that these instances will be rare as they would previously have been considered.

How do you make a Request?

Individuals should contact the ICB wherever possible by email nclicb.chc@nhs.net. The ICB will send you an application form and details of next steps.

If individuals making an application would benefit from support or advice with completing this form, they should consider speaking with a health or social care professional, or someone who knows about their care needs or health situation.

The individual should then return the completed application form and any additional evidence to nclicb.chc@nhs.net for consideration.

The application form may be completed by different people in different scenarios. For example:

- an individual can make a request for themselves.
- an individual or third party can make a request on behalf of another individual for whom they have authority to act.

When will you hear whether or not a PUPoC request has been accepted?

Once a decision on whether a PUPoC request is appropriate is made by the ICB, you will be informed in writing.

This written confirmation will include:

- the decision on whether the PUPoC request is appropriate, and therefore whether the ICB will proceed to gather the records and complete a checklist and/or full assessment of eligibility for NHS CHC for the past period of care.
- the reasons for the decision
- a copy of any evidence supporting the decision
- details of who to contact if the individual wishes to seek further clarification.
- the individual's (and, where appropriate, their third party and/or representative's) rights under the NHS complaints procedure if they remain dissatisfied with the ICB's decision.

How Long will The Assessment of Eligibility Take?

The ICB would hope a claim would be fully completed within 6-9 months, but this will be dependent on the time it takes to gather all the relevant documents.

When Will I Get a Decision?

Once the ICB has decided whether the individual was eligible for CHC during the past period of care, we will write to the applicant with a detailed rationale for the decision. A copy of the need's portrayal, if used, and assessment will be sent with the decision letter.

If the ICB decides that the individual was eligible for all or part of the period under consideration, the redress process will commence. The applicant will be written to requesting proof of payment(s) made for care support during the period in question via bank/credit card statements.

If the ICB decides the individual was not eligible for NHS CHC funding for all or part of the period under consideration, then the decision letter will be sent to the applicant with details of who to contact should the applicant disagree with the decision.