



Eye surgery proposals

Feedback survey



The NHS in North Central London (NCL) is seeking feedback on proposed changes to where some patients have planned eye surgery. The proposals will help us to carry out an estimated additional 3,000 eye surgery procedures a year and potentially reduce waits for sight-saving surgery.



We would like to hear the views of patients, the public, and partners on the proposals and to understand ways in which we can provide the best possible experience for all patients, if implemented. This includes residents of Barnet, Camden, Enfield, Haringey, and Islington and neighbouring areas who may choose to use hospital services in NCL. We are particularly interested in hearing from anyone who has current or recent experience of eye surgery services, or anyone who may need these services in future, and their families and carers.

What we are seeking your views on

So the NHS can carry out an estimated additional 3,000 eye surgery procedures a year in NCL and potentially reduce waits for sight saving surgery we are proposing two changes:

1. To create a hub for eye (ophthalmology) surgery at Edgware Community Hospital which provides surgery for adults for common, usually straightforward (low complexity) conditions like cataracts. This would bring together all eye surgery currently provided at Whittington Hospital and some activity from Royal Free Hospital and Chase Farm Hospital into one site at Edgware Community Hospital where a higher number of surgical procedures can be done.
2. A small number of complex eye surgeries and procedures that need to co-locate with other specialties will remain at both Chase Farm Hospital and Royal Free Hospital.

Patients would continue to attend their local or preferred hospital for tests and outpatient appointments before and after having surgery and would continue to be able to choose which NHS providers they are referred to for care.

Existing planned eye surgery services would continue at North Middlesex University Hospital, Moorfields sites at City Road Campus, St Ann's Hospital and Potters Bar Community Hospital and independent sector providers contracted to provide services for the NHS.

If approved these changes will start to be implemented in winter 2023/24.

You can read more about the proposals at nclhealthandcare.org.uk/eyesurgery

Tell us your views

Please tell us your views by completing the survey on the following pages.

Other ways to provide feedback include:

- Email nclicb.surgicalhubs@nhs.net
- Write to **Freepost SURGERY** (no need for a stamp or postcode)
- Phone **020 4518 7132**

Please contact us if you require information in a different format or support to provide feedback, using the details above.

The opportunity to give feedback is open from 21 August to 16 October.

Following the engagement period, we will publish a report on our website summarising the feedback received.

Section 1 - Introduction

Section 1a – In what capacity are you responding to this survey?
(You might fall into more than one category, but please tell us the main category that applies to you.)

- Current or former patient / service user
- Family member or friend of a patient / service user
- Carer of a patient / service user
- Member of the public
- Voluntary organisation / charity
- Staff who provide ophthalmology services
- Health or care professional / member of NHS staff
- Trade union or professional body
- Other public body / stakeholder / political representative
- Prefer not to say

Section 1b – If you are responding as a representative of an organisation, please tell us the organisation's name.

Section 1c – Please tell us which borough you live in or where the organisation you are completing the survey on behalf of is located.

- Barnet
- Camden
- Enfield
- Haringey
- Islington
- Elsewhere
- Prefer not to say

Section 1 - Introduction

Section 1d – Please tell us which hospital you would be likely to choose for eye surgery. Choose one answer.

- | | |
|---|---|
| <input type="checkbox"/> Chase Farm Hospital | <input type="checkbox"/> Moorfields Eye Hospital (Potters Bar Community Hospital) |
| <input type="checkbox"/> Edgware Community Hospital | <input type="checkbox"/> Royal Free Hospital |
| <input type="checkbox"/> North Middlesex University Hospital | <input type="checkbox"/> Whittington Hospital |
| <input type="checkbox"/> Moorfields Eye Hospital (City Road site) | <input type="checkbox"/> Other |
| <input type="checkbox"/> Moorfields Eye Hospital (St Ann's site) | <input type="checkbox"/> Prefer not to say |
| | <input type="checkbox"/> Non Applicable |

Please tell us why you have chosen this hospital.

Section 2 - Questions on the proposal

So the NHS can carry out an estimated additional 3,000 eye surgery procedures a year in NCL and potentially reduce waits for sight saving surgery we are proposing two changes:

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Existing planned eye surgery services would continue at North Middlesex University Hospital, Moorfields sites at City Road Campus, St Ann's Hospital and Potters Bar Community Hospital and independent sector providers contracted to provide services for the NHS. Patients would continue to be able to choose which NHS provider they are referred to for care.

Section 2 - Questions on the proposal

Section 2a - By focusing eye (ophthalmology) surgery on fewer sites, we will be able to carry out more operations and some patients should be seen sooner. This may mean that some patients would have further to travel for surgery, but this should only be once or twice in their lifetime. How acceptable would you find it to travel further for surgery if you could be seen sooner? (You will have an opportunity to give more details at the end of the survey).

- | | |
|---|--|
| <input type="checkbox"/> Highly acceptable | <input type="checkbox"/> Unacceptable |
| <input type="checkbox"/> Acceptable | <input type="checkbox"/> Highly unacceptable |
| <input type="checkbox"/> Neither acceptable or unacceptable | |

Section 2b - What are the most important factors for the NHS to consider before making the proposed changes to eye surgery? Please select a maximum of three from the list below:

- Advice and support for vulnerable patients and their carers
- Information about community, voluntary and statutory services that offer further support to patients
- A website with information and resources for patients about their surgery
- Information on how to travel by car or public transport to hospital for surgery
- Staff are well trained, supportive and welcoming to patients
- Surgery runs on time with few cancellations
- Surgery is easy to find in the hospital and it is clear where to go
- Ease of changing to a different hospital after waiting a long time for surgery
- Other (Please tell us more in the space below)

Section 2c - What would help patients to understand the different choices for eye surgery? Please select a maximum of three from the list below:

- Discussing it at my GP practice
- Discussing it at an opticians
- Reading written information
- Getting information by email
- Researching it on a website
- Discussing it with a person who can give advice and support for vulnerable patients and their carers
- Discussing it at a community or voluntary sector organisation I attend

Section 2d - Is there anything else we can do to improve the proposed changes to eye surgery?

Section 3 - About you

North Central London ICB is committed to ensuring everyone has the chance to participate fully in the activities and decisions of the organisation. By completing the following section you will help us to understand who we are reaching and how to better serve everyone in our community. This allows us to use your answers to see the impacts our proposals may have on different groups in our community.

Section 3a - Which age group are you in?

- | | | |
|----------------------------------|----------------------------------|--|
| <input type="checkbox"/> 16 – 18 | <input type="checkbox"/> 35 – 44 | <input type="checkbox"/> 65 – 79 |
| <input type="checkbox"/> 19 – 24 | <input type="checkbox"/> 45 – 54 | <input type="checkbox"/> 80+ |
| <input type="checkbox"/> 25 – 34 | <input type="checkbox"/> 55 – 64 | <input type="checkbox"/> Prefer not to say |

Section 3 - About you

Section 3b - Which of the following options best describes how you think of yourself?

- | | |
|---|--|
| <input type="checkbox"/> Female (including trans woman) | <input type="checkbox"/> In another way |
| <input type="checkbox"/> Male (including trans man) | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Non-binary | |

If you have selected 'in another way' please use below to self-identify.

Section 3c - Is your gender identity the same as the gender you were given at birth?

- Yes No Prefer not to say

Section 3d - Please select what you consider your ethnic origin to be. Ethnicity is distinct from nationality.

- | | |
|---|--|
| <input type="checkbox"/> White: Welsh/English/Scottish/
Northern Irish/British | <input type="checkbox"/> Asian/Asian British: Bangladeshi |
| <input type="checkbox"/> White: Irish | <input type="checkbox"/> Asian/Asian British: Any other Asian
background |
| <input type="checkbox"/> White: Gypsy or Irish Traveller | <input type="checkbox"/> Black or Black British: Black -
Caribbean |
| <input type="checkbox"/> White: Any other White background | <input type="checkbox"/> Black or Black British: Black - African |
| <input type="checkbox"/> Mixed: White and Black Caribbean | <input type="checkbox"/> Black or Black British: Any other
Black background |
| <input type="checkbox"/> Mixed: White and Black African | <input type="checkbox"/> Other ethnic background: Chinese |
| <input type="checkbox"/> Mixed: White and Asian | <input type="checkbox"/> Other ethnic background: Any other
ethnic group |
| <input type="checkbox"/> Mixed: Any other mixed background | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Asian/Asian British: Indian | |
| <input type="checkbox"/> Asian/Asian British: Pakistani | |

Section 3 - About you

Section 3e - Do you consider yourself to have a disability? Definition of disability under the Equality Act 2010: If you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities.

- Yes No Prefer not to say

If you have selected 'yes' please use below to describe.

Section 3f - Please indicate which option best describes your religion or belief.

- No religion Hindu Sikh Prefer not to say
 Buddhist Jewish Atheist
 Christian Muslim Other religion

Section 3g - Please indicate the option which best describes your sexual orientation.

- Heterosexual Lesbian Other sexual orientation Prefer not to say
 Gay Bisexual

Section 3h - Do you care for someone who needs help because of an illness, frailty, disability, mental health condition or addiction, who could not cope without your support?

- Yes No Prefer not to say

Section 3i - What is your marital status?

- Single, never married Living with a partner Separated
 Married or civil partnership Widowed Prefer not to say
 Divorced

Section 3j - Are you pregnant or have you had a baby in the last 2 years?

- Yes No Prefer not to say